

To: Resident Council  
Copper Lake Estates  
1225 Lakeshore Drive  
Edmond, OK 73013

From: Charlie Dean, Resident

Date: January 24, 2016

Subject: **Questions and Answers**

Ladies and Gentlemen,

Please address the following questions and concerns:

1. Why is Council withholding the Minutes of the Food Committee from Residents?
2. Why are the Minutes of the Food Committee not made part of the record of the regularly scheduled Committee meetings?
3. Why is there not a collection of all pertinent corporate documents in the Library?
4. Why is there not a collection of all Minutes of the Food Committee and all Minutes of the Council meetings in the Library.
5. Why do Minutes of the Resident Council fail to mention other documents that should be part of the record?
6. Why is the contact information of the Regional Director of Operations not available from the Concierge (in the lobby) as set out in the Resident Handbook?
7. Why does Council refuse to make digital copies of its material available?
8. Why does Management refuse to make digital copies of its material available?
9. Is Management trying to hide something from Residents? From their younger family members?
10. Is Council trying to hide something?
11. Regarding the Food Committee: I would like to see someone attempt to explain, without pretense, why and how the same problems can persist for so long, and why and how the Minutes of the Resident Council fail to show this persistent problem.